

Government of West Bengal
Self Help Group & Self Employment Department
Kreta Suraksha Bhawan (1ST FLOOR),
11A, Mirza Ghalib Street,
Kolkata - 700 087

Memo No :- 755-SH


Dated :- 24.07.2024

Notification

1. In terms of Section 23 of the Rights of Persons with Disabilities Act,2016 read with Rule 10 of the Rights of Persons with Disabilities Rule,2017 and with the Approval of the Competent Authority,Smt. Dona Chakraborty,WBCS(Exe), Joint Secretary to the Government of West Bengal (Mobile no :- 8697747199, Mail ID: shgsewb@gmail.com) of this department is appointed as Grievance Redressal Officer for the purpose of Section 19 the Rights of Persons with Disabilities Act,2016.

2. Any person aggrieved with the non compliance of the provisions of 20 of the Act may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action.

3. Grievance Redressal Officer shall maintain a register of complaints of persons with Disabilities as envisaged under Rule 10 of the Rights of Persons with Disabilities Act, 2017.


24/07/24
Principal Secretary
Self Help Group & Self Employment Department

Copy forwarded for necessary information to :-

1. State Commissioner for Persons with Disabilities, West Bengal. Shubhanna (7th Floor) Saltlake Kolkata-64.
2. Smt Dona Chakraborty, Joint Secretary of this department.
3. The P.S. to the Hon'ble M.O.S. (I.C.) of this department.
4. The O.S.D. to the Hon'ble M.O.S. of this department.
5. The Sr. P.S. to the Principal Secretary of this department.

Additional Secretary
Self Help Group & Self Employment Department